



IMAGE

OFFICE SERVICES

www.imageofficeservices.com

The Answering Service For Some Of America's Finest Companies

When Image Matters...

*Answering your calls personably and professionally is just the beginning.
What comes next is what makes Image Office Services
the best solution for you and your customers.*

Standard Service

Based on 30-60 second call using our standard message format and standard dispatch (Normally one outbound call/page and/or fax).

**We do not charge for "Units of work", the length of the call,
or the occasional extra effort required to complete the dispatch.**

Billing Cycles Are Based On Calendar Months. Only 12 Billing Cycles Per Year.

Monthly Service Rates

| <u># Calls</u> | <u>Base Rate</u> | <u>Overcalls</u> |
|----------------|------------------|------------------|
| 25 | \$ 57.00 | \$.85 |
| 50 | 78.00 | .85 |
| 100 | 120.00 | .82 |
| 150 | 161.00 | .82 |
| 200 | 203.00 | .78 |
| 250 | 242.00 | .78 |
| 300 | 281.00 | .74 |
| 350 | 318.00 | .74 |
| 400 | 355.00 | .72 |
| 500 | 427.00 | .70 |

One Time Set-Up Fee Based On Time To Program Client Data Into Our Systems. Normally \$30.00.

One Time Service Deposit equal to one month's Service Rate (\$50 Min.)

Telephone Access Charge - \$4.00 per month

Holiday Premium - \$5.00 per major holiday

(New Years Day, Memorial Day, Independence Day,
Labor Day, Thanksgiving, Christmas)

Service Rates Effective October 2009

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